



Dallas Millwork, Inc.

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P.O. Box 549 Hiram, GA 30141 Phone: 770-943-3909 Fax: 770-943-3900

LIMITED NON-TRANSFERABLE WARRANTY FOR WOOD DOOR PRODUCTS

Dallas Millwork, Inc. (DMW) extends to the original purchaser a limited warranty for one (1) year from the date of manufacture on all door products manufactured by DMW under the contingency that the purchaser follows all DMW warranty recommendations. The said product is warranted to be free of factory caused defects, under normal use and maintenance, in manufacturing, materials, and workmanship that would render the product unserviceable. Texture, color variations, aesthetics in general, does not constitute serviceable defects in material. DMW will repair or replace, at its sole discretion, any of its products found to be defective, provided written traceable notification is given thirty (30) days from discovery of a defect. If the purchaser installs, finishes, or retains a product containing an obvious defect, for a period of more than thirty (30) days, without giving written notice as required herein, this warranty shall be null and void and Dallas Millwork, Inc. shall bear no liability for said claim. DMW reserves the right to discontinue or change any of its products or the parts utilized in any of its products at its sole discretion. DMW reserves the right to supply current design, which may not exactly match the original, in the event a product is discontinued or is otherwise unavailable. Repairs of any defects that arise or become manifest after the expiration of the warranty period are not the responsibility of DMW. The warranty on replacement product will extend for the remainder of the warranty period of the original unit. The warranties set forth herein may not be altered or amended by any individual either orally or in writing without the express written consent of Dallas Millwork, Inc. This warranty is applicable only to product installed in the United States of America. Warranty is withheld from any product for which payment has not been received within specified terms. Furthermore, DMW is not responsible for any refinishing of products after the repair or replacement of any products or components.

Section A: WARRANTY EXCLUSIONS

1. Doors wider than 40"
2. Doors taller than 97"
3. Doors with stiles less than 4"
4. Wood panels with a united inch greater than fifty-six (56) are not covered, (door width and height supersede the panel size guidelines) against splitting, cupping or bowing. Warranty for split panels less than 56 united inches shall be made for any split through both sides of the door panel that allows light to be visible through the split. Panel expansion and contraction are normal non-warranted events.
5. Doors without adequate roof overhang. Roof overhang should be at least one-half of the height from the bottom of door sill to bottom of overhang. See **drawing 5.1** below for sample projection of overhang requirements.
6. Paint colors other than light shades can cause damage to doors due to heat buildup. Do not paint with dark colors, if dark color paint must be used, a heat reflective paint will reduce the chance of potential damage. 2 coats of high quality acrylic paint should be applied when both the surface and air temperature is between 50 and 90 degrees F. Relative humidity should be below 85%. The doors shall be painted prior to installation or within 24 hours of installation to avoid the warranty being voided. Routine maintenance must be performed as needed.
7. If the doors are to be stained, instead of painted, the doors shall be stained and sealed prior to installation or within 24 hours of installation with at least 2 coats of an exterior grade sealant. Routine maintenance must be performed as needed.
8. Monolithic or Insulated; annealed, tempered, or laminated glass products, and PVC components (covered by separate warranty)
9. Glass breakage
10. Improper installation, field finishing or maintenance, or product installed in unusual or extreme locations
11. DMW products installed in structures that do not allow for proper management/drainage of moisture such as EIFS, known as Synthetic Stucco
12. Discoloration caused by weathering or water infiltration not related to a defect in materials or workmanship of the products evident by water staining or marking shall immediately void DMW standard warranty.
13. Any misuse, modification or alteration of any kind, with the exception of B7
14. Variations in the color or grain of wood products new or due to normal aging and fading.
15. Damage caused by extreme artificial temperature buildup or exposure (e.g., where storm doors are present, or the use of aftermarket tint)

16. Damage to glass, sealants and SDL caused by brickwash (acid wash), powerwashing, chemicals, salt, acid rain, sanding, or products that are not compatible with DMW sealants.
17. Condensation on products and resultant damage due to interior humidity
18. Door hardware finishes are not warranted. Door hardware is warranted against defects in materials and workmanship for a period of one (1) year from the date of manufacture.
19. Product that has been field milled or products that have been field assembled with DMW fabricated parts
20. Rattling of internal grilles within an airspace

Section B: DOORS NOT INSTALLED OR MAINTAINED UNDER THE FOLLOWING CONDITIONS WILL BE VOID OF WARRANTY

1. Doors must be stored and transported flat and protected from moisture (industry standard moisture content for kiln dried lumber is 6-8%), direct sunlight, and/or excessive temperature changes prior to pre-hanging, installation and finishing.
2. Doors must be hung and installed plumb and level with hinges meeting minimum industry standards (3 hinges per door under 90" tall and 4 hinges per door over 90" tall), adequately weatherstripped, and with enough perimeter clearance to allow for natural swelling.
3. After proper installation of door units, it is the responsibility of the installation contractor and painter to fill all nail or screw holes and refinish raw surfaces.
4. Exterior doors must have adequate exterior paint or stain with sealer, and have all six (6) sides (including the area behind hinges, hardware, weatherstrip and cut-outs) thoroughly sealed against moisture penetration.
5. Doors with glass must have the final coat of paint or sealer uniformly lap over onto the glass a least 1/16" and remain indefinitely; excessive caulk cleaning is the responsibility of the finisher.
6. Doors must not be handled, installed, or maintained so as to produce a warp in the door. Warping is a variation in the plane or flatness of the door itself and does not refer to the relationship of the door to the frame in which it is hung. The term warp shall include bow, cup and twist. A warp of 1/4" or less in the entire plane of the door is not considered a factory defect. Doors over 40" wide or 97" tall are not warranted for warp. For any warranty claim involving warping, DMW shall be allowed to defer action on repair or replacement for a period of up to one year from the date of claim and/or installation, so as to allow the door to adjust to normal conditioning and equalization to the temperature and humidity environment in which it has been placed. This deferral period will not count against the allowable one year warranty.
7. Door "slabs" that must be cut down, a maximum of 1/4" can be removed from each stile, 1/2" from the top rail and 1" from the bottom rail. All bare wood edges must be resealed immediately.

Section C: ADDITIONAL INFORMATION

Wood is a natural material with variations in color, texture, and figure. These variations are influenced by the natural growing process and are uncontrollable. The color of wood within a tree varies between the sapwood and the heartwood. Various species produce different grain patterns which influence the selection process. There will be variations of grain patterns and colors within any selected species. DMW will make every effort to match the unfinished color, figure, and grain of each door component revealing a "Reasonable" uniform presentation of the natural color of the wood. Care in transportation, installation, finishing and maintenance on new or replacement parts and products are the responsibility of parties other than DMW. All bare or primed wood products must be primed, sealed, and/or painted with superior materials to equal or exceed industry standards. All exterior parts must be finished prior to installation.

Determinations of proper building design, construction, and component specifications are the combined responsibility of a designer, building owner and construction contractors, and not Dallas Millwork, Inc. No prior knowledge of, or responsibility for, any applicable building codes or ordinances and/or necessary specifications resulting there from can be ascribed to Dallas Millwork, Inc., except as may be noted by the original purchaser on his/her purchase order to Dallas Millwork, Inc.

It is our pride to manufacture innovative and bold, yet functional millwork. From time to time, designs and product descriptions are submitted to DMW for manufacture which, in our opinion may contain aspects or features that may become items of serviceable concern. These product aspects or features may prove to be entirely serviceable over the life of the product. Therefore, DMW reserves the right and acknowledges its obligation to limit or withhold warranty on any specific item, part, feature or product which it deems of serviceable concern.

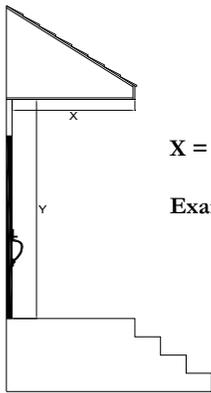
This warranty covers manufacturing defects only and does not include damage or defects due to accidents, or intentional damage, hail, lightning, flood, fire, acts of God, building settlement or structural failure, chemical pollutants, mold or mildew, improper maintenance, vandalism or any other cause beyond the control of Dallas Millwork, Inc. In no event shall Dallas Millwork, Inc. pay for the cost of shipping, labor, removal, installation, or finishing of replacement product. In no event shall Dallas Millwork, Inc. pay for charges incurred from modifications made to our product unless with prior written consent. There are no warranties granted other than as expressly provided.

Section D: IMPORTANT LEGAL INFORMATION

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state to state.

No distributor, dealer or representative of Dallas Millwork, Inc. has the authority to change, modify or expand this warranty.

DRAWING 5.1



$X = Y \text{ divided by } 2$

Example: if $Y = 96''$, then $X = 48''$