



# DELANEY®

## **DELANEY Return & Credit Policy**

All Returned goods require prior authorization, proof of purchase, and an RGA#. The Delaney Hardware RGA is valid for 15 days from date of issue.

Requests to return must be made within 45 days from date of invoice. Items must be in original packaging and in resalable condition to be determined at our discretion. Specially fabricated, discontinued, made-to-order, or custom machined items are not returnable.

All Returns are subject to inspection. Products not in resalable condition will not be approved and customer will have the option for Delaney Hardware to destroy or Customer to pick up at their expense. All products not picked up within 5 days of notification will be destroyed.

All Returned merchandise is subject to a 25% restocking fee plus 2-way freight.

Pricing and quantity discrepancies must be made within 15 days from date of invoice.

If you wish to make a warranty claim based upon product defect, please complete our [Online Warranty Form](#). Must include images of the reported defect and purchase order history details.